

Smart Signage Trial

Chalmers St, Surry Hills between Cleveland St and Devonshire St

What is happening?

Transport for NSW (Transport) is delivering the Smart Technology Corridors Program, a NSW Government initiative to reduce road congestion across Greater Sydney and NSW regional centres.

As part of this program, Transport will be trialling Smart Signage in Sydney to assess the potential benefits of new technology in improving kerbside customer information and reducing congestion in key traffic locations.

During the trial, Smart Signage panels will replace existing parking signs with one, easy to understand digital sign. The signs will display current and upcoming parking restrictions, providing customers with simple, accurate, real-time information at busy kerbside locations.

Chalmers Street, Surry Hills between Cleveland Street and Devonshire Street, has been selected as a suitable location for a Smart Signage trial. The chosen trial location features a clearway as well as other uses such as timed parking, a bus zone, no stopping zone and loading zone, depending on the time of day.

A trial will also be run at Elizabeth Street, Sydney CBD between Park Street and Liverpool Street.

What do I need to know?

From **Sunday 6 November** to **Thursday 10 November** and **Sunday 13 November** to **Thursday 17 November 2022**, work will be carried out to install 21 Smart Signs along the western and eastern sides of Chalmers Street between Cleveland Street and Devonshire Street. On **Sunday 20 November**, night work will be carried out to prepare for the start of the trial.

The installation will be completed at night between **8:00pm** and **5:00am, Sunday to Thursday**. Equipment needed to carry out this work includes concrete saws, grinders, hand tools and a vacuum excavation truck. To minimise impacts on the community, the noisiest activities will be completed before midnight. No

vegetation will be removed. Traffic controllers will be on site to manage partial lane closures when required.

From **Monday 21 November 2022**, we will be conducting a trial on the effectiveness of the Smart Signage technology as well as evaluating community feedback. The trial is expected to continue for up to 18 months.

The Smart Signage technology will be remotely operated and maintained by Transport for the duration of the trial. As part of the trial, cameras attached to the panels ensure they accurately communicate kerbside restrictions. **These cameras only capture the smart signage display.**

Importantly, there are no changes to the existing kerbside restrictions, or enforcement regulations due to the introduction of the Smart Signage trial.



Image: A Smart Sign prototype.



Provide your feedback

Transport is seeking feedback on the Smart Signage trial to determine if it meets its objectives of providing clearer information for customers. We would also like to know if there are any issues or concerns with using this technology.

To Have Your Say, please take part in our survey <https://yoursay.transport.nsw.gov.au/smart-signage>

You can also contact us to provide feedback or for further information:

Translating and interpreting service

If you need help understanding this information, please contact the Translating and Interpreting Service on **131 450** and ask them to call us on **1800 684 490**.

Email: projects@transport.nsw.gov.au

Phone: 1800 684 490

For more information:

<https://www.transport.nsw.gov.au/STCP>

For urgent enquiries or complaints regarding construction activities, call Transport's 24/7 response line **1800 775 465**.

October 2022

Pub No 1

Privacy Transport for NSW (“TfNSW”) is subject to the Privacy and Personal Information Protection Act 1998 (“PIIP Act”) which requires that we comply with the Information Privacy Principles set out in the PIIP Act. All information in correspondence is collected for the sole purpose of assisting in the delivery this project. The information received, including names and addresses of respondents, may be published in subsequent documents unless a clear indication is given in the correspondence that all or part of that information is not to be published. Otherwise we will only disclose your personal information, without your consent, if authorised by the law. Your personal information will be held by us at 27 Argyle Street, Parramatta. You have the right to access and correct the information if you believe that it is incorrect.

Smart Signage Trial

Elizabeth St, Sydney CBD between Park St and Liverpool St

What is happening?

Transport for NSW (Transport) is delivering the Smart Technology Corridors Program, a NSW Government initiative to reduce road congestion across Greater Sydney and NSW regional centres.

As part of this program, Transport will be trialling Smart Signage in Sydney to assess the potential benefits of new technology in improving kerbside customer information and reducing congestion in key traffic locations.

During the trial, Smart Signage panels will replace existing parking signs with one, easy to understand digital sign. The signs will display current and upcoming parking restrictions, providing customers with simple, accurate, real-time information at busy kerbside locations.

The western side of Elizabeth Street, Sydney CBD between Park Street and Liverpool Street, has been selected as a suitable location for a Smart Signage trial. The chosen trial location features multiple kerbside restrictions such as timed parking, a bus zone, no stopping zone and loading zone, depending on the time of day.

The technology will also be trialled on Chalmers Street, between Cleveland Street and Devonshire Street, Surry Hills.

What do I need to know?

From **Sunday 23 October** to **Thursday 27 October 2022**, work will be carried out to install 6 Smart Signs along the western side of Elizabeth Street between Park Street and Liverpool Street. On **Sunday 30 October**, night work will be carried out to prepare for the start of the trial.

The installation will be completed at night between **8:00pm** and **5:00am**, **Sunday to Thursday**. Equipment needed to carry out this work includes concrete saws, grinders, hand tools and a vacuum excavation truck. To minimise impacts on the community, the noisiest activities will be completed before midnight. No

vegetation will be removed. Traffic controllers will be on site to manage partial lane closures when required.

From **Monday 31 October 2022**, we will be conducting a trial on the effectiveness of the Smart Signage technology as well as evaluating community feedback. The trial is expected to continue for up to 18 months.

The Smart Signage technology will be remotely operated and maintained by Transport for the duration of the trial. As part of the trial, cameras attached to the panels ensure they accurately communicate kerbside restrictions. **These cameras only capture the smart signage display.**

Importantly, there are no changes to the existing kerbside restrictions, or enforcement regulations due to the introduction of the Smart Signage trial.



Image: A Smart Sign prototype.



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Transport is seeking feedback on the Smart Signage trial to determine if it meets its objectives of providing clearer information for customers. We would also like to know if there are any issues or concerns with using this technology.

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